

St. Joseph Health Center supports the standards of the Bill of Rights for Children/Teens and Parents/Guardians as developed by the Association for the Care of Children's Health.

BILL OF RIGHTS FOR CHILDREN/TEENS

In this hospital, you and your family have the right to:

- Respect and personal dignity
- Care that supports you and your family
- Information you can understand
- Quality health care
- Emotional support
- Care that respects your need to grow, play, and learn
- Make choices and decisions

BILL OF RIGHTS FOR PARENTS/GUARDIANS

In this hospital, you and your family have the right to:

- Respect and personal dignity
- Care that supports you as a family
- Information you can understand
- Quality health care
- Emotional support
- Care that respects your child's growth and development
- Make decisions about your child's care



Pediatric Services



**The knowledge to heal.
The spirit to care.**



The knowledge to heal. The spirit to care.

667 Eastland Avenue, SE
Warren, Ohio 44484

Phone: 330-841-4301
www.HMpartners.org

Our Philosophy

The children of today are the adults of the future. Many things influence these young lives. A hospital stay can be a very traumatic experience and can exert a lasting impact upon a child's personality. Therefore, we strive to make all hospital experiences as pleasant as possible.

A child needs the reassurance, love and support of parents and other family members to be able to recover from illness or injury with as little emotional trauma as possible. Parents and others,



in turn, must have an understanding of their child's illness/injury so they may be informed participants in the delivery of care and in the healing process.

We thank you for choosing St. Joseph Health Center as your child's hospital. We consider it our privilege to continue the healing ministry of Jesus by providing quality health care services in an atmosphere of compassion and respect.

We encourage you to inquire about your child's condition at any time by phoning the pediatric nurses' station at 330-841-4301.

ADMISSION TO PEDIATRICS

- Child's physical status will be assessed by a registered nurse.
- Several questions about the child's present condition and past illnesses will be asked.
- Room is assigned based on diagnosis, age and sex.

TREATMENT PLAN

The child's treatment plan will be explained to you once orders are received from the child's doctor. It may be necessary to awaken the child from sleep to provide necessary care and treatment.

ISOLATION

Depending upon the diagnosis, the child may have to be isolated from other patients. You will receive instructions regarding the isolation procedures.

COMMUNICATING INFORMATION

To assist parents/guardian in decision-making, information about the child's condition and treatment plan will be provided during visits. To help with this communication process, please designate one family member (usually a parent/guardian) to serve as the contact

person with our staff. Other family members may inquire about the child's condition and progress through this contact person. We also feel it is important to share appropriate information with the child in a manner which is easy to understand.

PATIENT-FAMILY EDUCATION

Information on patient condition, tests, and procedures will be provided by the staff as appropriate. Both printed and video educational materials are available. If you have any questions, please talk with any of our staff members. The nursing staff provides discharge instructions before the child leaves the hospital. The child's physician may also provide instructions upon discharge. The family will receive a copy of any specific instructions to follow at home.

MEALS

When in the hospital, many children require special diets, as determined by their physician. If your child is on a special diet, please do not bring in supplemental foods.

Children on regular diets will receive a room service menu from which to choose. Please help your child place their order for meals by calling extension 5150. Infant foods and limited snacks are available on the unit when the cafeteria is closed.

Please do not leave food at the bedside.

The hospital dining room is open to visitors from 6:30 to 10:30 a.m. and again from 11 a.m. to 7 p.m. daily.

RECREATIONAL ACTIVITIES

Toys are available for your child at the nurses' station. If approved by the nurse, your child is invited to visit the playroom. We ask that all children be accompanied by an adult. Video games, VCRs and a variety of family movies are also available to patients.

TVs are available at no cost in each pediatric room.

SAFETY PRECAUTIONS

- Side rails are to be up and fastened securely on all beds before visitors leave the bedside.
- Visitors are requested not to visit from room to room to prevent the spread of germs among patients.
- Toys brought in from home must be easily cleaned and free of sharp edges. Battery operated, electrical, or spark-producing toys or appliances are not permitted.
- Balloons are not permitted in rooms with oxygen tents.
- No latex balloons please; they are a choking hazard.

- Please mark all personal belongings from home with the patient's name.
- If the child is less than 3 years of age, we recommend the child sleep in a crib. If the parent refuses to have the child sleep in a crib, a *Refusal of Treatment* form must be signed and someone must stay with the child 24 hours each day.
- Security bands called "Hugs Tags" will be placed on each child upon admission.

VISITING HOURS

- Visiting hours are from 11 a.m. to 1 p.m. and from 4 to 8 p.m. daily.
- Two visitors are permitted at one time.
- Visitors under age 12 are not permitted.
- Rest period for pediatric patients is from 1 to 4 p.m.

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